

SERVICE PROGRAMS

	Level 1	Level 2	Level 3	Level 4	Level 5
Komtrax with maintenance schedule	●				
Filter Service Kit 250 H		●			
Filter Service Kit 1000 H		●			
Filter Service Kit 2000 H		●			
KGO Change Kit 250 H			●		
KGO Change Kit 1000 H			●		
KGO Change Kit 2000 H			●		
Filter Service Kit 250 H + KGO			●		
Filter Service Kit 1000 H + KGO			●		
Filter Service Kit 2000 H + KGO			●		
Filter Service Kit 250 H + 1000 H + 2000 H + KGO + Labor			●		
KGO Analysis (KOWA)			●		
KGO Supply 250 H + 1000 H + 2000 H + Analysis (KOWA)				●	
Annual PM Clinic Control				●	
Annual Undercarriage Control (KUC)				●	
Engine Evaluation					●
Annual hydraulic hose inspection					●
Annual minor component evaluation				●	
Annual structural equipment evaluation				●	
Annual major component evaluation					●
Service agreement + extended warranty					●
Service guaranteed for specific components					●

Contact your executive to know more about PSA programs:

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KOMATSU® GENEQUIP

**SERVICE CONTRACT
TAILORED TO
CUSTOMER'S
NEEDS**





MAINTENANCE SOLUTIONS WILL HELP:

Making the right choice

A well planned maintenance program can guarantee machine uptime and extend its life considerably, automatically saving you significant money over the life cycle of your equipment and optimize resale value.

- Maximising equipment reliability and productivity
- Manage both scheduled and unscheduled maintenance costs
- Assits with management of total cost of ownership



PARTS, SERVICE & ADVICE FROM A GLOBAL LEADER

Regardless of the size of your fleet or if you have a single machine, Genequip offers customer support options to help your business maximize the life cycle of your valuable assets through cost effective maintenance management.

To ensure that your machines performance is never compromised, our commitment is to supply quality equipment, parts and service support that meets or exceeds the expectations of our valued customers.



MAINTENANCE SOLUTIONS PROVIDES YOU WITH ACCESS TO:

- Komtrax service to provide the proper information, connect your operation and advice the way you need
- A comprehensive range of conditions monitoring services
- Professionally trained technicians
- Component overhauls and trade in

5 PSA PROGRAMS PREVENTIVE SERVICE AGREEMENT

PSA 1	Komtrax with maintenance schedule.	Genequip uses Komtrax to program your maintenance, including: - Location monitoring. - Utilization monitoring. - Fuel consumption monitoring. - Equipment maintenance alerts.
PSA 2	PSA 1 + service kit supply.	Genequip provides the filters through special kits for the different maintenance periods.
PSA 3	PSA 2 + labor by Komatsu experts + condition monitoring.	Genequip offers: - Staff specialized in equipment maintenance, who are in a permanent training program. - Equipment inspection to prevent future failure. - Monthly meeting for fleet or equipment follow-up.
PSA 4	PSA 3 + lubricants (KGO*) + fluid analysis + condition monitoring (KOWA**).	Genequip offers: - Komatsu Genuine Oil, certified (JASO***) with the highest standard in the market. - Analysis (KOWA) by taking oil samples a diagnose of the equipment status is made through the particulate matter.
PSA 5	PSA 4 + extended warranty for specific components	The equipment has been serviced by Genequip staff, with filter supply and original oil and grease. For this reason, warranty can be extended for specific components.

*Komatsu Genuine Oils **Komatsu Oil Wear Analysis
***Japanese Automotive Standards Organization

