

KOMATSU

WARRANTY PROTECTING
YOUR BUSINESS

KOMATSU
WARRANTY
PRO 



KOMATSU

 www.komatsulatioamerica.com

For further information, please contact your Komatsu Official Distributor.

WARRANTY PROTECTING YOUR BUSINESS

Komatsu Warranty Pro is the extended warranty program that Komatsu offers to keep your business moving forward. This after-sales service has an exclusive coverage designed to provide you with a high level of protection to support your operation and productivity.

CONFIDENCE TO KEEP MOVING FORWARD

The Komatsu Warranty Pro program aims at expanding equipment warranty beyond the 12-month standard warranty, through two plans.

BENEFITS OF THE KOMATSU WARRANTY PRO PROGRAM:

- Confidence of a timely response to failures.
- Specialized technical support for warranty service.
- Komatsu genuine components and parts.
- Warranty that adapts to your needs.
- Higher return value of the equipment sale.
- The equipment life is extended.
- Protection of your investment.
- Full-time endorsement by Komatsu brand.
- Greater peace of mind for your operational continuity through a quick response.

To what models does the extended warranty apply?

EQUIPMENT TYPE	MODELS
Crawler dozer	D31 - D475
Wheel loader	WA150 - WA1200*
Wheel dozer	WD600 - WD900
Excavator	PC130 - PC2000
Off-highway truck	HD325 - HD1500*
Articulated dump truck	HM300 - HM400
Motor grader	GD535 - GD825

(*) Do not include extended warranty of Cummins engine.

EXTENDED WARRANTY PLANS

The **Komatsu Warranty Pro** program has two plans to cover your operational needs:

- PTP: Power Train Pro (extended warranty for the power train)
- EWP: Extended Warranty Pro

Plan coverage

Component or sub-assembly	PTP applicability	EWP applicability
Diesel engine	✓	✓
Power train	✓	✓
Hydraulic system	✓	✓
Parts for hybrid machines	✓	✓
Hydraulic cylinders		✓
Structure		✓
Cooling system		✓
Parts of Tier IV system		✓

The coverage of the plans varies for each equipment family and must be consulted to the Komatsu Official Distributor.

Extended warranty periods

24 months (*)		36 months (*)			48 months (*)			60 months (*)	
4,000 h	6,000 h	6,000 h	8,000 h	10,000 h	8,000 h	10,000 h	12,000 h	10,000 h	12,000 h

*12 months of the standard warranty included.



KOMATSU WARRANTY PRO PROGRAM CONSIDERATIONS:

- The coverage of the extended warranty can last up to 60 months or 12,000 hours (including the first 12 months of standard warranty).
- It can be purchased for new machines and for machines within the standard warranty period.
- The repair and maintenance works must be carried out with Komatsu genuine parts and components only.
- During the total warranty period (standard + extended) the equipment must only use Komatsu lubricants and filters.

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Komatsu reserves the right to make changes to the conditions of the Komatsu Warranty Pro program.

